

March 23, 2020

Operations continue

Health and well-being remains a priority

The Postal Service is continuing normal operations while the nation deals with the Coronavirus Disease 2019 (COVID-19) situation. Our customers are depending on us, and we are taking all precautions necessary, so we can continue to deliver for our country.

It's important to know that the Postal Service is part of the critical infrastructure of this nation, and to clarify that as Postal Service employees, you are providing an essential public service of the federal government for the American people.

This means you are exempt from "lockdown," "shelter-in-place," general quarantines, and other restrictions imposed by state and local governments.

We are working closely with federal, state and local health authorities to ensure that our operations are conducted in a safe manner.

Postal Service employees travelling for work in areas with local travel restrictions should make sure to carry their Postal Service-issued identification badge with them in case they are stopped by local or state law enforcement. This includes when employees are traveling to work from home, during the course of their workday and at the end of the day, when they return home from work. Contractors should follow this same advice.

If encountered or stopped by state or local law enforcement officials who are enforcing travel restrictions, you should identify yourself as a postal employee or postal contractor, show the official your postal-issued identification badge, and then explain the nature of your work for the Postal Service and the reason why you are travelling, either from home to work,

during the workday, or returning home from work. With this information, the state or local official should allow you to continue with your travel. However, if you run into any further issues, contact your supervisor.

We are in constant communication with the Centers for Disease Control and Prevention (CDC) and other organizations to help ensure that you and our customers have the latest information.

There is very low risk that coronavirus can be spread through imported goods. And there is no evidence to indicate it is associated with mail.

If you have been diagnosed with COVID-19, or are experiencing its symptoms, you should not come to work, and should take leave, which will be liberally approved.

Employees who wish to remain at home in accordance with state or local directives can request the use of leave in accordance with applicable postal policies and other federal laws.

If you have questions about COVID-19, there are many resources available on the special **COVID-19** pages of our internal website Blue, and our employee website, LiteBlue. In addition, the latest details will always be available on the government's website, [coronavirus.gov](https://www.coronavirus.gov).

Finally, I'd like to remind you of our Employee Assistance Program, E.A.P. The program can help you and your families cope during stressful times with counseling and referral services.

You can call for information or assistance 24 hours a day, 7 days a week, at 1-800-EAP-4-YOU, (1-800-327-4968). There is also assistance available for the hearing impaired, at 1-877-492-7341. And the E.A.P. website is: www.eap4you.com.