

March 18, 2010

Mrs. Tu  
Acting Postmaster  
United States Postal Service  
12774 Wisteria Drive  
Germantown, MD 20874-9998

Dear Mrs. Tu:

After eight years of service with the USPS, I hereby resign to the position of RCA, effective March 22, 2010.

I resign as I cannot continue to endure the abuse and harassment and the lack of fairness, dignity and respect. I learned it was you who directed my supervisor to issue the letter of warning of February 22, 2010. One that is unfair and abusive, as follows:

**IT IS ABUSE to give me a Letter of Warning (re: Unsatisfactory Work Performance/Failure to Follow Directions) for not having answered my phone on a day I had called in to say that I would not be in that day because I had NO HEAT. (A receipt for the Installation of a new heating system at my home address on the day in question, January 26, 2010, is attached). WHAT IS THE UNSATISFACTORY WORK PERFORMANCE?? NOT ANSWERING MY OWN PHONE??**

**IT IS ABUSE to LIE in order TO JUSTIFY the Letter of Warning. My response during the PDI on January 28, 2010 never was "Voice mail box was full" as you state in the letter. I gave a full explanation of the day's events, beginning with the time I called in and talked to Lisa (6:38 a.m.) to let you know that I could not be in that day because I had no heat and had to deal with the problem that day. I never said my voice mail box was full. I didn't even know that it was and said so during the meeting. Present were Don Warner, union representative, Sisi my supervisor, you and I. Everyone should be able to remember what my answer was. I even offered to provide you with my receipt and you said no.**

**IT IS ABUSE for you to tell me "You should make your appointments after working hours" when the problem being discussed is NO HEAT IN JANUARY...AN EMERGENCY SITUATION according to human standards.**

IT IS ABUSE to say "I ORDER YOU TO ANSWER YOUR PHONE AND CLEAN UP YOUR IN-BOX". I commented that perhaps you think my phone had been provided by the USPS. It had not. It is my OWN PRIVATE PHONE AND MY OWN PRIVATE IN-BOX. I PAY FOR IT.

IT IS ABUSE for you to tell me "we are trying to stop the abuse" after I said that I had not called in sick for two years and one month. You corrected me and pointed out that I had just been sick. I said yes, but before that it had been 2 years and 1 month and I asked you "You mean to say that we don't have the right to be sick? You then repeated, "we are trying to stop the abuse". "Perhaps you don't know but we do NOT get PAID when we are sick," I added.

IT IS ABUSE for you to tell me "Get out of here" when you found me making a copy of the Letter of Warning on February 22<sup>nd</sup>.

IT IS ABUSE for Harmeet Bedi to LIE during a PDI just so that I could get blamed for something you determined was his fault. He lied about the time I called him from Suburban and the instructions he gave me. (I showed Sisi and Don the time registered in my cell phone). It was 32 minutes after he said I had called. I tried during the meeting to tell him that but he said he was sure I had called him at 9:17am. At that time I was still driving to Shady Grove. (And what are my chances of you believing me when all I have gotten from you is abuse and disrespect?)

IT IS ABUSE to make me drive in a VAN WITH NO WORKING SIGNALS FOR TURNING, front, back, left nor right. (Wed. March 3, 2010. ) No other vehicle was available and Harmeet said he was using the other van. I had to travel over 60 miles that day, including on Rte. 270. Needless to say, it is extremely dangerous.

IT IS ABUSE to NOT PAY me EMA when instructed by you and then Supervisor Cristy to use my own car as it happened on Tuesday, December 15<sup>th</sup>, 2009. (I had entered it in the Green Card and in the Time sheet, PS Form 4240).


IT IS ABUSE to NOT PAY me for 91.03 hours of COP when my supervisor, Mr. Rich Wines, put through the request twice, in August and in December of 2004. (A copy of his request and the many letters I have written inquiring on the status of the COP are attached). To this day I have not received this money.

IT IS ABUSE for you to tell me "Keep trying" when I called in on February 10<sup>th</sup>, the day of the blizzard and told you that I could not come in because my car was "SLIDING IN THE ICE EVEN AFTER I PUT IT ON PARK".

IT IS THE WORST ABUSE, DESPICABLE and INHUMANE, to give me a Letter of Warning for my attendance when I took three days off to go and see my daughter at a hospital in Boston as she had tried to commit SUICIDE. She was in the hospital for five days. Even after providing documentation of her hospitalization, my then Supervisor, Gloria Manley, said "I don't want to sound insensitive, but whatever your problems, if you are on the schedule, you must be at work". Harmeet Bedi, the day before I left for Boston, even though he already knew of the horrific situation, said to me, "We need you to do Express tomorrow, just come in for a couple of hours and then go to Boston". These are EXTREME CASES OF ABUSE, and I should have resigned then....later that December our Postmaster at the time, Mr. Lakhjit Dheman rewarded Ms. Manley for "A Job Well Done" during a ceremony with higher USPS management in the office. All after he knew what had happened in this instance of SUICIDE. MANAGEMENT, CAN YOU NOT UNDERSTAND THE WORD SUICIDE?? It is a LIFE OR DEATH matter, and it is my daughter!

It is a shame that this happens within a government office in this great country of ours. It is SHAMEFUL that postmasters and supervisors are allowed to continue mistreating their employees in so many ways.

You lost a very good employee. I took great pride and satisfaction in doing my job really well and our customers appreciated it. (I refer you to letters in my personnel file of people who wrote commending me for my work, saying in one instance "She is superb". Regular carriers also appreciated my work: any time I substituted for them, they knew their customers would be taken care of optimally. It is unfortunate I cannot continue serving those customers, but THERE IS NO DIGNITY AND RESPECT AT THE USPS toward employees, definitely not at the Germantown Post Office.

  
Claudia S. Fish

P.S.: Included here is my ID badge. I request that the EMA and 91.03 hrs. of long overdue COP be processed and sent to me as soon as possible. (It is by law that we are entitled to COP, I should not have to beg for it.) Please let me know when to expect this money and send it my home address.

cc: Mr. J. Potter, Postmaster General  
Mr. H. Dix  
Ms. T. Fosset, Director of Operations/Shady Grove  
Mr. J. P. Lane, Operations Manager/Shady Grove  
Senate Appropriations Subcommittee for General Government  
Sen. D. Durbin, Chairman  
Sen. S. Collins, Ranking Member  
My coworkers